

# AT&T Internet Air<sup>™</sup> for Business

Reliable business internet for a low price, with our best wireless speeds at your locations

#### Benefits

- Fast, reliable, and secure internet connectivity
- No overage charges
- Two simple plans to choose from
- Predictable monthly pricing with no price increase at 12 months
- Seamless self setup with faster installation than cable
- Includes access to 5G/5G+ services, where available<sup>1</sup>
- Powered by the reliable AT&T 5G wireless network

<sup>1</sup>Plans include access to both 4G LTE and 5G/5G+ services, if available at your designated service address. AT&T 5G/5G+ requires compatible device. Coverage not available everywhere. 5G+ is offered in limited locations in specific cities. Wireless technology varies by device. See <u>att.com/5Gforyou</u> for details.

## Get the connectivity your business needs, powered by AT&T's reliable 5G wireless network.

Internet connectivity is the lifeblood of your business. But what if dedicated internet is not available at your business location? AT&T Internet Air for Business, a fixed wireless solution, can help you stay connected to your customers, suppliers, and employees. It can provide internet connectivity at qualified business service addresses, whether you're expanding locations, building network diversity, or supporting business-critical applications.

#### What is "fixed wireless"?

"Fixed wireless" refers to wireless devices and services that are used in fixed locations such as an office, pop-up location, or a trailer within a construction site. This contrasts with devices and services that are mobile, such as smartphones and tablets. Fixed wireless solutions are cost effective, can be installed quickly, and can be deployed in areas where fiber internet is not available or cost prohibitive.

#### Fast and reliable 5G wireless internet

AT&T Internet Air for Business can be installed in minutes at your qualified service address and can help solve multiple business challenges. It can be used to establish a wireless internet connection in remote locations or when temporary access is needed. It can also serve as a backup connection in the event of a failover or outage with your primary wired network.

### **Built for business**

**Fast, reliable wireless internet that is built for business**—A great solution for businesses looking to set up primary internet service or temporary connectivity at new or remote locations.

**Powered by the AT&T 5G wireless network**<sup>1</sup>—Experience the speed and security of AT&T's 5G wireless network. Our fiber-connected cell sites deliver scalable and reliable internet access.

**Flexible device options**—Choose from compatible devices (sold separately), or bring your own device to create a diverse, flexible, and manageable business network connection using the AT&T 5G wireless network. You can also purchase a compatible external antenna to boost the wireless reception of your router.

### AT&T Internet Air<sup>™</sup> for Business provides flexibility and an easily deployable solution for your connectivity needs:

- Powered by the AT&T 5G wireless network.<sup>1</sup>
- Great when fiber internet is not available.
- Predictable monthly bills and simple plans.
- Cost effective.
- Installs in minutes.
- You have the option to select the AT&T Internet Air for Business Premium plan, which includes a higher level of priority for your first 250GB of data in each billing period—a benefit when the network is busy.

After 250GB, AT&T may temporarily slow data speeds if the network is busy.



<sup>1</sup>Plans include access to both 4G LTE and 5G/5G+ services, if available at your designated service address. AT&T 5G/5G+ requires compatible device. Coverage not available everywhere. 5G+ is offered in limited locations in specific cities. Wireless technology varies by device. See <u>att.com/5Gforyou</u> for details.

## Fast and reliable fixed wireless internet

AT&T Internet Air™ for Business is available only at qualified business (non-residential) service addresses within an AT&T-owned and operated coverage area that can support the service. Prior to purchase, you will need to specify your desired service address so that we can check eligibility and confirm coverage and capacity availability on the local mobile network. **You can only use the service at your designated service address**.

Keep in mind that AT&T Internet Air for Business requires sufficient in-building coverage to work optimally indoors. Your building, the location of your router within your building, surrounding terrain, and many other factors can impact your inbuilding coverage. You are advised to assess the in-building coverage at your desired service address prior to purchase.

Choose the AT&T Internet Air for Business plan that's right for your needs.			
Plan	Monthly service charge	Additional features	Data restrictions
AT&T Internet Air for Business Standard	\$65	Video Management feature — helps preserve bandwidth by slowing data recognized as video to Standard Definition (feature can be turned off/back on)	AT&T may temporarily slow data speeds if the network is busy.
AT&T Internet Air for Business Premium	\$105	Higher level of priority for first 250GB of data Video Management feature — helps preserve bandwidth by slowing data recognized as video to Standard Definition (feature can be turned off/back on)	After 250GB, AT&T may temporarily slow data speeds if the network is busy.

Fees extra. Plans are eligible for a \$5/mo. discount off the plan charge when enrolled in both AutoPay and Paperless Billing. Discount starts w/in 2 bills after enrollment.

AT&T Internet Air for Business Limitations: Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to others. Plans are not intended for consumer entertainment applications, continuous video streaming, web hosting, or public or guest Wi-Fi and may not be used in any manner prohibited under your Business Agreement (see prohibited network uses/activities at att.com/abs-addtl-terms or the comparable portion of your Business Agreement and att.com/aup).

Ask an AT&T Business expert if AT&T Internet Air for Business is available at your location. To learn more about how AT&T Internet Air for Business can work for your business, visit <u>att.com/aiab</u>.



AT&T INTERNET AIR<sup>TM</sup> FOR BUSINESS STANDARD & AT&T INTERNET AIR FOR BUSINESS PREMIUM PLANS: Available only to business and government customers with a qualified wireless service agreement that includes, without limitation, the Additional Service and Equipment-Related Terms found at att.com/abs-addtl-terms or comparable provisions (Business Agreement). For Corporate Responsibility User (CRU) lines of service only. Plans offer a wireless high-speed internet access service that offers you a capability for acquiring or retrieving information from; generating, storing, transforming, processing, or utilizing information on; or making available information to other internet end points connected directly or indirectly via a fixed wireless connection to the AT&T network. All wireless services are subject to the terms and conditions of your Business Agreement. Plans are not intended for consumer entertainment applications, continuous video streaming, web hosting, or public or quest Wi-Fi and may not be used in any manner prohibited by your Business Agreement (see prohibited network uses/activities at att.com/abs-addtl-terms or the comparable portion of your Business Agreement and att.com/aup). AVAILABILITY: Not available for use at residential locations. To qualify for AT&T Internet Air<sup>M</sup> for Business service, you must have a non-residential business service address in an AT&T-owned and operated coverage area that is eligible for AT&T Internet Air<sup>TM</sup> for Business. Service areas for AT&T Internet Air<sup>TM</sup> for Business are determined by coverage and capacity availability on the local mobile network and may change from time to time. If your service is cancelled or terminated, you may not qualify to reactivate the service if your location is deemed no longer eligible. When used indoors, plans also require sufficient in building cellular coverage to work optimally. You should assess whether there is sufficient in building coverage at your desired location prior to purchase. SERVICE RESTRICTIONS: You may not use AT&T Internet Air<sup>TM</sup> for Business at any address other than your designated service address without AT&T's express prior written approval. If you use AT&T Internet Air<sup>TM</sup> for Business at a location other than your designated service address without such approval, the service may not operate as intended, and AT&T reserves the right to (a) move you to an available AT&T Wireless Broadband plan and charge you the corresponding monthly amounts or (b) terminate the Service. AT&T will notify you prior to taking one of these actions. You can request eligibility review/approval for a service address change by calling 800-331-0500 or by contacting your AT&T account representative. DEVICES: Each plan is limited to one CRU line and requires a qualified, data-only wireless router (sold separately) supporting business applications. PRICING: Monthly pricing includes a monthly plan charge for wireless data service (\$65 for AT&T Internet Air<sup>™</sup> for Business Standard or \$105 for AT&T Internet Air<sup>™</sup> for Business Premium). AutoPay & Paperless Bill Discount: \$5 discount is applied to the monthly plan charge when account is active & enrolled in both AutoPay and Paperless Billing. Discount starts within 2 bill cycles. Pay full plan cost until discount starts. OTHER RESTRICTIONS & FEES: Activation/upgrade fee per line (up to \$50) & deposit may apply. If you purchased a device that requires a service term commitment, an Early Termination/Cancellation Fee applies if you cancel service after the first 30 days & before your service term ends. See att.com/equipmentETF for details on what fee may apply for your device and how the fee is prorated over time. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account, place any noncomplying device on an appropriate plan, and/or add any other required element of a plan. ADDITIONAL MONTHLY FEES & TAXES: Apply per line & include Regulatory Cost Recovery Fee (up to \$1.50), Administrative Fee (up to \$1.99), Property Tax Allotment Fee (\$0.20-\$0.45) & other AT&T fees which are not government-required surcharges, as well as government taxes. Additional one-time Fees may apply. See att.com/mobilityfees for more details. DATA: For use in the United States at your designated service address only. All AT&T service is subject to AT&T network management practices. See att.com/ broadbandinfo for details. Tethering/mobile hotspot use is allowed with compatible devices. DATA SPEEDS: The speed of AT&T Internet Air<sup>TM</sup> for Business service is very dependent upon the connection your wireless router can achieve with the AT&T mobile network. Many things can affect the availability and quality of your service including, but not limited to, your proximity to the cell site, the position of your device within your location, local congestion caused by use of network capacity by high numbers of users simultaneously using data intensive applications in the vicinity of the cell tower serving your designated service address, blockage of the signal between the designated service address and the cell tower (caused by objects such as buildings, foliage, etc.), AT&T network management practices, and weather. As such, performance, experience, and speeds will vary and are not guaranteed. To maximize performance, you should make every effort to position your router in an optimal position for your location. DATA RESTRICTIONS: For Standard plan: For all data usage, AT&T may temporarily slow data speeds if the network is busy. For Premium plan: After 250GB of data usage in a bill cycle, for the remainder of cycle AT&T may temporarily slow data speeds if the network is busy. AT&T Internet Air<sup>TM</sup> for Business Limitations: AT&T may engage in any reasonable network management practice to enhance customer service, to reduce network congestion, to adapt to advances and changes in technology, and/or to respond to the availability of wireless bandwidth and spectrum. In order to ensure the best quality of service for all customers using the mobility network, during times of heavy network congestion AT&T may (a) temporarily prioritize services that may be most severely impacted by congestion; and/or (b) temporarily de-prioritize and/or throttle services deemed likely to contribute to heavy congestion. VIDEO STREAMING: Plans include the Video Management feature. We aim to render streaming video in standard definition (max of 2 Mbps for customers on both 5G-enabled devices and rate plans or 1.5 Mbps for devices or plans not compatible with 5G) though some video cannot be identified. Sometimes, other content that content providers bundle with streaming video may be impacted and slowed, including downloads. In certain situations, we may deliver video content faster or at higher definition. To experience higher definition video when available, or if you have an issue, turn the feature off or back on any time at att.com/myatt or att.com/premier, as applicable. Details at att.com/videofeature. 5G SERVICE: Requires a compatible 5G device and a designated service address in a 5G coverage area. Coverage not available everywhere. See att.com/SGforyou for details. SG+ SERVICE: Requires a compatible 5G+ device and a designated service address in a 5G+ coverage available only in limited locations in specific cities. See att.com/5Gforyou for cities. Other restrictions apply. 250GB AT HIGHER PRIORITY LEVEL: For AT&T Internet Air for Business Premium plan only. Plan includes a network-based quality of service (QoS) feature that assigns a higher priority level (as compared to the Standard plan) for your first 250GB of data traffic originating on and traveling over the AT&T-owned domestic network in each bill cycle (excluding microcells, AT&T Wi-Fi service, and roaming partner networks). If you exceed 250GB of data usage in a bill cycle, then for all data usage for the remainder of the bill cycle, AT&T may temporarily slow data speeds if the network is busy. Feature does not (a) prioritize data traffic ahead of all other data traffic (which may receive a similar or higher QoS), (b) provide priority access to available network resources, or (c) provide preemption capabilities. COVERAGE: Coverage is not available everywhere, subject to change without notice, and not guaranteed. OFF-NET USAGE: Domestic off-net (roaming) data usage may be at 2G speeds. Plans do not permit international roaming. Excessive Off-Net Usage: You get an off-net (roaming) usage allowance for data service (see your Business Agreement). If you exceed the allowance, your service(s) may be restricted or terminated. MISCELLANEOUS: Plans available only in AT&T-owned retail stores in select markets. Business Agreement Discounts: Plans are not eligible for any CRU service discount described in your Business Agreement.

Service, features, availability, pricing, terms, restrictions & conditions subject to change & may be modified, discontinued or terminated at any time without notice.

